# GrainFlow

# **Acquirer Portal Guide**

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# Logging into the Acquirer Portal

Go to the GrainFlow website (www.grainflow.com.au). Click on Buyers



Then click on 'Buyer Login'



Enter your user name and password (this is case sensitive) and then click the Login button below. If you have any issues with your user name and password, please contact Loreto Carrasco (03) 9250 0064.

Welcome Welcome Welcome to the AWB GrainFlow Acquirer Portal.		
	Acquirer Portal Login       Username:       Password:       Login	

You are now logged in. Select the area you wish to enter from the menu.

GrainF	ow		
Home   Title Transfer S	earch   Movement Search   View / Ma	intain My Prices   Upload My Prices   Reports	
Welcome			
Welcome Welcome to the AV	vB GrainFlow Acquirer Portal.		
Our new page allo	ws you to view and create Movements re experiencing difficulty in using any o	and Title Transfers for grain that you currently have title for. f the functionality send us an e-mail with your query.	
	Movements	Use this option to view and maintain details of Movements	
	(File Transfers	Use this option to maintain details of Title Transfers	
	Reports	Retrieve reports	
	View / Maintain My Prices	View / Maintain My Prices	
	Upload My Prices	Upload My Prices	
			-

### **Prices**

#### **Cash at Silo Rules**

- Acquirers are able to increase and decrease their cash prices on an hourly basis
- Price change is effective the next hour e.g. if you upload your new price at 9:20am then it will be valid as at 10:00am (AEDT)
- The price that is valid at the time of sale will be assigned to the ticket.
- You can withdraw your price immediately at any time (see the Withdraw Prices section of this guide).

#### **Acquirer Cash Daily Limits**

Growers are able to transact any warehoused grain to an acquirer's available cash price, irrespective of the delivery date.

In order to manage the amount being transferred, acquirers can set a daily tonnage limit to manage the amount they would like to buy.

Rules:

- A grower can transfer any warehouse ticket to the available cash price.
- A grower can transfer a maximum of 250mt parcels at a time.
- Acquirer limits are set as a Daily limit which rolls over and resets each day to zero.
- A cash price cannot be posted unless a daily limit has been set up.
- Limits can be set by Commodity, Port Zone, Bin Grade and Site (minimum of Commodity and PZ must be maintained)
- When an acquirer reaches their limit, the price is automatically withdrawn.
- Limit can be reached from warehouse transfer or grower delivery upon ticket completion.
- If the acquirer limit has not been reached prior to a ticket being graded and price assigned the system will honor the assigned cash price even though a limit may have been exceeded at the time of completing (obtaining net weight) the ticket.
- Growers will still be able to complete their warehouse sale in full even if their transfer amount is greater than the balance available on the acquirer limit. Eg. Commodity PZ limit is 1000mt for Wheat. Current acquirer PZ ownership is 900mt. Grower is able to transfer 250mt in full as transaction is occurring within the acquirer limit. Prices are then withdrawn as limit has been exceeded.
- Acquirers should therefore set their limits taking into account the preceding 2 points. Eg. Limit means the tonnage total after which no further transactions can take place at the cash price.

#### How to set your limits:

Login to the Acquirer Portal and from the Home screen hover over the prices menu. You will see a new option: '**View / Maintain My Limits**'. Select this and continue

G	rainF	ow					
Home	Search 🔻	Prices 🔻	Contact 🔻	Reports	Assume Acquirer	Maintain Users	
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Web		View / Main	tain My Price				
weit	come	Upload My F	Prices				
Weld	come to the A	View / Main	tain Limits				
Our	new page allo	WS YOU TO VIEW	w and creater	wovements	and The Transfers	for grain that you currently have title for.	
If at	any time you	are experienci	ing difficulty in	using any	of the functionality s	end us an e-mail with your query.	
			Ø				
			Movement		Use this option to	view and maintain details of Movements	
			Movements				

You can set up your limits by a combination of any of the following

- 1. Commodity and Port Zone
- 2. Commodity, Port Zone and Bin Grade
- 3. Commodity, Port Zone, Bin Grade and Site (to set a site limit you must do so by bin grade)

When you have decided on the combination you would like, click on the '**fetch**' button to view your search

#### 1. Setting limit by Commodity and Port Zone

me	Search 👻 P	rices 🔻	Contact 🔻	Reports	Assume Acquirer	Maintain Users	
load	Limits						
• 5	Search Selection	n					
	Acquirer	Grain	Flow		~		
	Season	: Harve	st 2015/201	6	~		
	Commodity	: Whea	t		~		
	Port Zone	Selec	t All		~		
	Bin Grade	:			~		
	Site	:			~		
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) (	Daily Limits By	- Acquire	er/Port/Comr	nodity			
> E	Daily Limits By	- Acquire	er/Port/Comr	nodity/Gra	ide		
	aily Limite By	Acquire	r/Port/Comr	nodity/Gra	de/Site		

Select the checkbox where you would like to set a limit and enter the quantity (in metric tonnes) you would like your limit to be, then press '**save**'

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Wh	eat		T KEMBLA					
Wh	eat		BOURNE	[				
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Wh	eat		LAROO					
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Di	aily Limits E	By - Acquire	er/Port/Comr	nodity/Gra	ade			
Di	aily Limits E	By - Acquire	er/Port/Comr	nodity/Gra	ade/Site			

#### 2. Setting limit by Commodity, Port Zone and Bin Grade

G	arainF	low					
Home	Search 🔻	Prices 🔻	Contact 🔻	Reports	Assume Acquirer	Maintain Users	
Uploa	d Limits						
•	Search Selec	tion					
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	Commod	ity: Whea	t		~		
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	Si	ite :	(	fetch			
Þ	Daily Limits I	By - Acquire	er/Port/Comr	nodity			
•	Daily Limits I	By - Acquire	er/Port/Comr	nodity/Gra	ade		
+	Daily Limits I	By - Acquire	er/Port/Com	nodity/Gra	ade/Site		
		Trade	mark, Disclaime	r & Copyrigh	nt   Contact Us   Site I	Map   Terms Of Use	e   Security   Privacy Policy

3. Setting minit by Commounty, Fort Zone, Bin Grade and Sit	3.	Setting	limit by	/ Commodity,	Port Zone,	Bin	Grade	and	Sit
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G	<b>irain</b> F	low					
Home	Search 🔻	Prices 🔻	Contact 🔻	Reports	Assume Acquirer	Maintain Users	
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	Commod	ity : Whea	t		~		
	Port Zo	one: PORT	KEMBLA		~		
	Bin Gra	de: APH2			~		
	S	ite : Select	t All	fetch			
•	Daily Limits I	By - Acquire	er/Port/Comn	nodity			
•	Daily Limits I	By - Acquire	er/Port/Comn	nodity/Gra	ade		
•	Daily Limits I	By - Acquire	er/Port/Comn	nodity/Gra	ade/Site		

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Once you have Limits set up, you can upload your prices via the 'Upload My Prices' screen

#### **Upload Prices with Pricing File**

Upload My Prices

Click on Uple

This screen is used to upload prices in bulk via a pricing file. Before you do this you need to generate a pricing file with a specific format (refer Section 2.1 of GrainFlow document 'GCS File Layouts V1.5'. This can be done via your own system, or alternatively GrainFlow can provide a 'Price File Generator' to enable you to produce this file in the required format.

Once you have generated the file and saved it on your computer click on 'Browse' and select the relevant file.

Upload Prices		
Acquirer Pricing Fi	es	
1. Select an Ac 2. Enter the na	cquirer Name if you have access to more than o me of the price file you wish to upload, or select	ne Acquirer. Ihe Browse button to locate a price file on your computer.
4. You may se 5. Repeat Step	ect a file from the Files Selected list box and the s 2 to 4 for each price file for the selected Acquir	crea list pox. In select the Remove button to remove it from the list. er Name until all the price files you wish to upload are displayed in the Files
6. Select the U 7. The results	I box. pload Prices button to start uploading all the pri of the file upload will be shown in the Processing	ce files listed in the Files Selected list box. J Status box.
Acquirer Name :	Find File:	Files Selected:
AWB CASH		Browse Add
		Remove
		Upload Prices

Click on 'Add' to select the file.

<ol> <li>Select an Acqui 2. Enter the name</li> </ol>	rer Name if you have access to more of the price file you wish to upload, or	than one Acquirer. select the Browse button to locate a price file on your computer.
3. Select the Add I	outton to add the price file into the File	s Selected list box.
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6. Select the Uploa	d Prices button to start uploading all	the price files listed in the Files Selected list box.
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Acquirer Name :	Find File:	Files Selected:
AWB CASH		Browse Add Demo Prices Upload.csv
		Remove

Click 'Upload Prices'. A screen will appear to confirm that prices have been uploaded. If there is an error, the type of error and action needed, will appear instead.

Acquirer Pricing Files         1. Select an Acquirer Name if you have access to more than one Acquirer.         2. Enter the name of the price file you wish to upload, or select the Browse button to locate a price file on your computer.         3. Select the Add button to add the price file into the Files Selected list box.         4. You may select a file from the Files Selected list box and then select the Remove button to remove it from the list.         5. Repeat Steps 2 to 4 for each price file into the selected Acquirer Name until all the price files you wish to upload are displayed in the File Selected list box.         6. Select the Upload Prices button to start uploading all the price files listed in the Files Selected list box.         7. The results of the file upload will be shown in the Processing Status box.         Acquirer Name :       Find File:         CBA Grain       Browse       Add         Processing Status       Processing Status       Upload Price         Processing Demo Prices Upload.csv       ======       Price Upload Summary for Demo Prices Upload.csv =====         12 New Pricing Records added.       =====       Price Upload Summary for Demo Prices Upload.csv =====         Processing Completed       upload.csv ======	load Prices			
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Processing Completed	Ena Price U Dessesion Comple	pload Summary for Demo Prices Op	10au.csv	
	Processing Comple	190		

To print a copy of the prices you have uploaded,

NB: The pricing options available to you will be as per those nominated by you on the GrainFlow System Set-up Report.

# View/Maintain my Prices

electio	Prices				Assume Acquirer	Maintain Users		
electio								
	n Criteria							
cquire	GrainF	low	~		Date: 1	5/10/2015	Find My Prices	
lollove	r selection	15						
aymer	nt option A	II Pricing O	pti 🗸 Sele	ct Prices to	Rollover Unsele	ct All For Rollover		
v Pric								
y Flic								

To add a price in the Same Day Prices screen, just select 'Add (Bin Grade Price)', then select from the drop downs the site, pricing option and bin grade, enter your price and whether Increments will be paid (Y/N).

Once complete, hit save and your price will be added and made active from the next hour.

me	Search 🔻	Prices 🔻	Contact 🔻	Reports	Ass	ume Acq	uirer	Maintain Us	ers			
aintain I	My Prices											
quirer	GrainFlo	W										
iy Price	es		Pricing Option			Grada		Price	Start Date	End Date	Pay Increment	Select Prices To Delete
						Graue			Start Date			
UAT -	The Gum	s 🗸	Cash		~	H2	~	267	15/10/2015	15/10/2015	N	

You can also add prices for a future date via the 'Maintain Future Prices' button, or you can roll your current prices into the following day via the 'Rollover Prices' button

GrainFlow							
lome Search	Prices	Contact 🔻	Reports	Assume Acquirer	Maintain Users		
/iew My Prices	iew My Prices						
Selection Criteria Acquirer : GrainFlow Pate: 15/10/2015 Find My Prices Find My Prices Payment option All Pricing Optiv Select Prices to Adlover Unselect All For Review							
My Prices			/				
Site	Pricing Option	Grade Price	Stat Date	End Date	Pay Incremen	Tonnes Received	Select Prices To Rollover
UAT - The Gums	Cash	H2 267.00	15/10/201 21:00:00	5 15/10/201 23:59:59	5 N	0.00	
Rollover P	rices M	iintain Future Pri	ces San	ne Day Cash Prices	Print Prices		

### **Withdrawing Prices**

Select Price Withdrawals from 'Prices' list

G	GrainFlow							
Home	Search 🔻	Prices 🔻	Contact 🔻	Reports	Assume Acquirer	Maintain Users		
Welcome		Price Withd	Price Withdrawals					
- Welc	ome	View / Maintain My Prices						
Welc	ome to the AW	Upload My	Prices					
Our n	new page allow any time you an	vs you to view e experiencing	v and create Mo g difficulty in usi	vements and ing any of the	Title Transfers for gra functionality send us	in that you currently an e-mail with your o	have title for. query.	
			Movements	U	se this option to view a	and maintain details o	of Movements	
	Use this option to maintain details of Title Transfers Title Transfers Reports Reports							
			A state					

Then:

- 1. Select site
- 2. Select Commodity
- 3. Select bin grade
- 4. Select additional sites (hold down ctrl key and select)
- 5. Click on submit

In this example wheat cash prices in the Newcastle port zone have been withdrawn

elected Site	Season :	Ζ.	Commodity :	Acquirer	:		Payment Optio	n :
Beanbri 🗸	Harvest 20	13/2014	Wheat	- AWB C	CASH	•	Cash	•
ther Sites	_					3.	Bin Grade :	_
Filter							All	•
NSW Sites -							AGP1	
							AH9	-
West Wyalong	1						AH9H	=
Bogan Gate 4.								
Stockinhingal								
Bellata								
Nyngan							APW1	
Narromine							APWH	
Gilgandra							APWL	
Daklands							ASW1	
Beanbri							ASWS	
Grong Grong							AUH2	
							AUH3	Ψ.
Submit								

## **Title Transfers**

To initiate a Title Transfer, select Title Transfers from the menu.



You will be taken to the search screen where you can search for existing Title Transfers or initiate a new Title Transfer. For New Title Transfers Click on New Title Transfer

Title Transfer Search								
Title Transfer Search Title Transfer Detail No :	From :	To :	Acquirer Ref No.	Acquirer : AWB CASH	~	) Buyer	) Seller	Title Status : Select V Search
Search Results								
New Title Transfer								

#### Selling Acquirer Steps:

- 1. Selling Acquirer enters reference number
- 2. Selling Acquirer chooses Acquirer name from Seller details list (Acquirers will have access to their entities)
- 3. Selling Acquirer enters any comments
- 4. Selling Acquirer chooses site, bin grade, location and enters tonnage they wish to transfer
- 5. Should more than one grade or site be required click on Add to transfer additional tonnage
- 6. Selling Acquirer chooses Buying Acquirer from list (the list displays those acquirers who have a signed storage and handling agreements with AWB GrainFlow).

Creat	ted Date : Seller	r: Buyer :	Stat	us:
).: Ref123 r: CBA Grain s: 3.	2.	Buyer Deta Buyer Refe Buying Act Comments/C Ref	er No. : quirer : ABC Pty Ltd Change quest :	• 6. •
ence Site er Site	2	BinGrade	Available Tonnage	Tonnage Transfer
UA	T - Sea Lake	▼ 05/06 H2	24940.11	5000.00
ence Site	) IT - Sea Lake	BinGrade	Available Tonnage	Tonr Tran

7. Selling Acquirer clicks on and confirms their wish to submit the transfer to the buyer.

Note - Once the Buying Acquirer accepts the transfer the Selling Acquirer will received an email notifying them of the buyer's acceptance.

#### **Buying Acquirer Steps:**

8. Buying Acquirer receives e-mail informing them that Selling Acquirer has initiated a transfer.

A Title Transfer ha Approve.	s been Requested by	CBA Grain for Mc	nday, 27 August 200	7 for you (Å	BC Pty Ltd)	to review and
Seller Reference:	Ref123					
Season ===== Harvest 2005/2006	Site ==== UAT - Sea Lake	Bingrade ======= 05/06 H2	Tonnage ====== 5000.00			
Click on the follow Transfer.	ing link to "Login"	to the AWB Grain	Flow Ltd Acquirer P	ortal to vie	w and approv	ve the Title
https://www.awb.com NB. Please do not	.au/growers?EMRef=T reply to this messa	<u>DOO26274EMAcq=2</u> ge. This is a sys	tem generated email			

9. Buying acquirer clicks on link provided and is taken to the login page where they enter their user ID and password. Buyer is then taken to the Title Transfer entry screen for the applicable transfer.

Home   Title Transfer Search   Movement Search   View / Maintain My Price	es   Upload My Prices   Reports   Assume	e Acquirer
Title Ref No.TD002627 Created Date : 27/08/2007 Seller: CBA Grain	Buyer : ABC Pty Ltd	Status : Requested
Title Transfer		
Seller Details Seller Ref No. : Ref123 Selling Acquirer : CBA Grain Comments : Back dated: Effective Date:	Buyer Details Buyer Refer No. : Buying Acquirer : ABC Pty Ltd Comments/Change 11 Request :	10. •
Reference Number Site     BinGrade       TT004093     UAT - Sea Lake     Image: Colored state	Tonnage Transfer         5000.00	Add
12. Submit Accept Print Reject Modify	Request Change Return	to Search

- 10. Buying acquirer enters Buyers Reference No
- 11. Buying acquirer enters any comments
- 12. If happy with the details, the Buying Acquirer clicks on Accept. A confirmation will appear which the Selling Acquirer must accept before the transfer is completed

- 13. Once the Buying Acquirer has accepted the transfer the entitlement stock is debited from the Selling Acquirer and credited to the Buying Acquirer as at the date and time the Selling Acquirer initiated the transfer.
- 14. Both Buyer and Seller can print a copy of the Title Transfer Manifest for their records.

Please note that Title Transfers must be initiated and accepted within the same calendar month.

#### **Alternative Flows**

- The Selling Acquirer may choose to amend the details by clicking on Modify prior to the Buying Acquirer accepting the transfer. A second e-mail will be sent to the Buying Acquirer with a link to the amended transfer.
- The Buying Acquirer may request changes to the proposed transfer by recording the details in the buyer comments/change request area and clicking on Request Change. An e-mail will be sent to the Selling Acquirer notifying them of the proposed change.
- The Buying Acquirer may choose not to accept the transfer by clicking on Reject. An email notification will be sent to the Selling Acquirer.

# Accessing Reports



Click on the

icon.

The user can then select the report type from the drop down menu. Once selected, report parameter fields will appear for the user to refine their selection. By selecting different options in these fields, other grouping & selection parameters will become available.

Report	Report Details
Select a report	
Select a report	
Acquirer Receivals by Date	
Acquirer Receivals by Season	
Entitlement Stock Report	
Manual Inventory Adjustments	
Pricing Report	
Segregation Availability Report	
Stack Averages Report	
Title Transfer Report	
Report Format	
Web Page	
Create report	

#### **Report Descriptions**

Acquirer Daily Limits Report (live) - Allows you to view your current limits including your purchases for the day

Acquirer Prices at Future Date - Allows you to view your uploaded prices for a future date so you can check prices have uploaded correctly

Acquirer Purchases By Day (live) - Allows you to view your cash purchases on a specific date and broken down by site, grade and cash price.

**Acquirer Receivals by Date** - Allows you to look at your receivals on a real time basis for a period of time that you select by defining to and from dates. By changing *Group Receivals* by to Bin Grade you can further refine report to differentiate between contract & cash deliveries.

Acquirer Receivals by Season - Another receivals report which allows you to view total receivals into AWB GrainFlow sites.

Acquirer Ticket by Ticket Report – Allows you to view details on each ticket direct from the grower. Note this report must be run at a one month maximum range.

Daily Cash Prices Report – Allows you to track your price changes throughout the day.

**Entitlement Stock Audit Report** – Provides a break down of all the transactions that make up your entitlement stock figure for a particular bin grade, season and site.

**Entitlement Stock Report -** This is your stock report. Please note that the stock report will be current as of midnight the previous evening - this is when the system updates all movements, title transfers etc. into the entitlement stock figure.

**Manual Inventory Adjustment -** This report shows any changes that have been made to stock levels outside the normal receival, movements or title transfer process.

**Movement Daily Summary Report** - This report gives a daily summary by order of any of your movements/outturns from site.

**Movement Details Report -** This report gives load by load details on any of your movements/outturns from site.

Pricing Report - Allows you to view and sort all prices posted at GrainFlow sites on a given day

**Segregation Availability Report -** Allows you to view what segregations are available for receival at GrainFlow sites

**Stack Averages Report –** Provides stack averages for quality attributes in stacks which you have ownership or have had ownership.

Title Transfer Report - Details all title transfers to or from a selected acquirer