



Product Failure Report

Instructions: Clients need to notify Grainflow of any failure to comply with applicable receivable standards by completing all relevant sections of this PFR (Product Failure Report). The client needs to provide test results to support any claim.

Receiving Site:		
Raised By: Company:	Contact Details: Ph: Email:	
Originating Site:		
Grade:	Tonnes:	
Mode of Transport: Registration Wagon number:	Order Reference:	
Date Loaded:	Date Tipped:	
Tonnes Ordered:	Tonnes Affected:	
Reason for rejection: (Include results if applicable) _____ _____ _____		
Additional Comments: _____ _____		
Estimated Freight Costs:		
Estimated Other Costs:		
Authorised by:	Sign:	Date:

Internal Use Only:	
Corrective action by site: 	
Sign:	Date:

Please email form back to one of the below:

SA/QLD- rhiannon_crisp@cargill.com

VIC/NSW- mark_drum@cargill.com

Alternatively please fax back to Melbourne on: 03 9686 3756